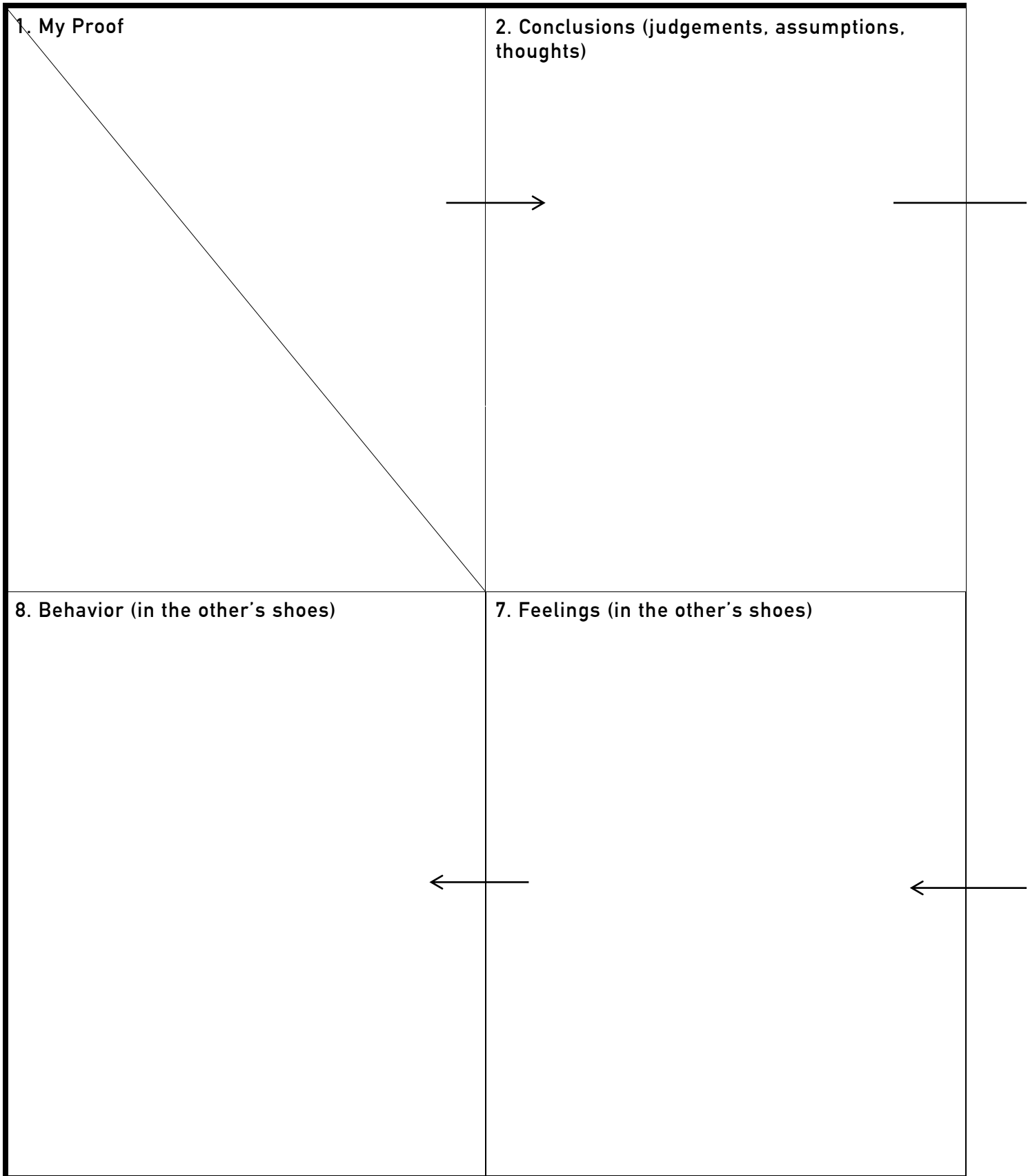


SFP Chart



3. Feelings

4. Behaviors



6. Conclusions (in the other's shoes)

5. Proof (in the other's shoes)

