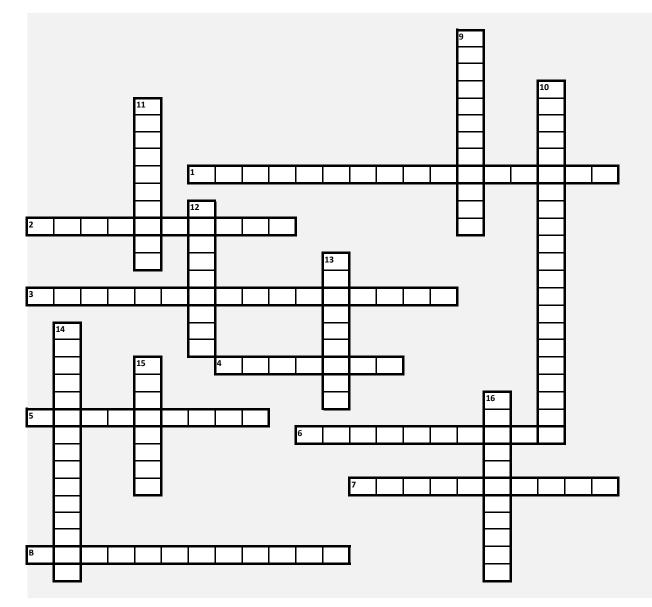
MAKING OTHERS GOOD The Crucial Tool for Transforming Dysfunction in Your Organization



Across

- Instead of actively engaging to address a problem or issue with another person we hold back what we realy think, often making us angry, judgmental and righteous. (pg 11)
- Being firm in a closed-hearted way. It can be relfected in everyting from word choice to tone of voice to facial expressions such as rolling eyes. (pg 8)
- When we judge others without addressing the issues at hand it may lead to us categorizing them as incompetant, lazy or stupid and doing workarounds. (pg 8)
- When we focus on others' mistakes or intentions and don't express our real views to them directly, but vent to colleages or our boss. (pg 6)
- 5 Avoiding conflict, not listening, being guarded and being a bystander are all examples of ______ making bad.
- 6 Core semi-conscious fears are _____. They are very personal, vulnerable feelings that most people detest feeling. (pg 15)
- 7 Avoiding core self-worth fears is an example of an _____. (pg 15)
- Not willing to be open and authentic, not bringing our full self (thoughts, feelings, observations) to the table, often because we feel threatened or scared. (pg 12)

Down

- 9 Nodding our heads and saying 'uh-huh' without truly being engaged and actively responding. (pg 11)
- 10 Rather than focusing on others' competencies, concluding they have self-serving intentions. (pg 10)
- 11 When we aregue our point of view without questioning it and are not open to others' perspectives. (pg 9)
- 12 Interpersonal behavior that undermines the full potential of another person. (pg 3)
- Repetitively aiming our criticism at a specific person. We typically do this with others, causing group think about another's motives or effectiveness (pg 7)
- When it relates to other people we may thin we're just watching, neither undermining nor supporting. Unfortunately by doing this we are making bad. (pgs 12/13)
- Judging, targeting, being harsh, writing others off, being right, and assuming bad intentions are all examples of making bad. (pg 6)
- 16 We make others bad because of the powerful ______ it gives us. (pg 14)